

Privacy Policy

Colleged.net

Effective Date: February 18, 2026

1. Overview

Colleged (“Colleged”, “we”, “us”, or “our”) operates the online marketplace available at <https://colleged.net> (the “Platform”). Colleged is a global marketplace connecting students with independent advisors for tutoring, admissions advising, and related educational support services. This Privacy Policy explains how we collect, use, disclose, and safeguard personal data. By using the Platform, you agree to this Privacy Policy.

2. Role of Colleged

Colleged operates as a data controller for user account and platform data. We operate as a data processor in limited circumstances, such as in-platform messaging storage. Advisors are independent contractors and are not employees or representatives of Colleged.

3. Information We Collect

3.1. Account & Authentication Information

We collect full names, email addresses, and roles (Student or Advisor). Authentication is handled via Supabase Auth, which may include OAuth data if signing in via Google[cite: 84, 119].

3.2. Advisor Profile Information

Advisors provide university details, majors, biographies, and verification documents (such as acceptance letters or student IDs)[cite: 19, 20, 21, 60]. Certain profile information is publicly visible to facilitate discovery[cite: 28, 55].

3.3. Booking & Payment Information

We collect booking details, session timing, and service selections[cite: 37, 38, 39, 40]. Payments are processed by **PayTR** and **Payoneer**. Colleged does not store full payment card details on its own servers[cite: 45].

3.4. Messaging & Uploaded Content

We store in-platform messages and file attachments (such as essays) for service delivery and dispute resolution[cite: 49, 50, 109].

3.5. Analytics & Technical Data

We automatically collect IP addresses, device types, and performance metrics via Vercel Analytics and Google Analytics[cite: 124].

4. How We Use Personal Data

We process data to provide marketplace functionality, facilitate bookings, verify advisors, and monitor for fraud[cite: 57, 122]. We use **Resend** for transactional email delivery[cite: 129]. We do not sell personal data.

5. Legal Basis for Processing (GDPR)

For users in the EEA or UK, we process data under contractual necessity, legitimate interests, and legal obligations. Users have rights to access, rectification, erasure, and data portability.

6. Children's Privacy (COPPA)

Colleged does not knowingly collect information from children under 13. Users under 18 must use the platform under the supervision of a parent or guardian.

7. Data Sharing & Third Parties

We share limited data with essential service providers:

- **Supabase:** Database, authentication, and file storage[cite: 70, 83].
- **PayTR / Payoneer:** Payment and payout processing[cite: 45, 99].
- **Vercel:** Hosting and performance analytics[cite: 114, 124].
- **Resend:** Transactional email delivery[cite: 129].

8. Data Retention & Security

We retain data as long as accounts are active or as required by law. We implement security measures including HTTPS encryption and Row Level Security (RLS) within our Supabase database[cite: 86, 121]. While we strive for absolute security, users acknowledge the inherent risks of internet-based services.

9. Marketplace Liability Limitation

Colleged acts as a technology platform. We are not liable for the misuse of personal information shared voluntarily between users outside the scope of platform security failures.

10. Contact Information

For privacy-related requests, please contact: **support@colleged.net**